



Service Department

Parts, Repair & Sourcing

Rocket Industrial Service Rates

Last Revision Date: July 2020

In-Shop Service

One hour minimum. Additional time billed in ¼ hour increments.

\$80.00/hour

Field Service (Per technician)

One hour minimum. Additional time billed in ¼ hour increments.

\$105.00/hour

Travel Time (Mileage included)

Applies to all field service jobs. ½ hour minimum charge.

\$75.00/hour

Miscellaneous Shop Charge

(Hazardous disposals, miscellaneous shop supplies, etc.)

\$10.00/job

Weekend & Holiday Service

One hour minimum. Additional time billed in ¼ hour increments.

\$150.00/hour

Weekend & Holiday Travel Time (Mileage included)

Applies to all field service jobs. ½ hour minimum charge.

\$100.00/hour

Same Day Service

Applies to service jobs within 24 hours. ½ hour minimum charge.

\$150.00/hour

Our goal, keep you up and running.

Delivering quality support is how we stand behind the products we carry. We bring our clients peace of mind knowing that the products we provide come with our service support. From Banders to Case Sealers, Rocket Industrial is ready to service and anticipate problems by offering proactive preventative maintenance programs.

rocketindustrial.com/service

800.654.3573

Above rates apply to all jobs during normal working days/hours, unless otherwise noted, scheduled within 24 hours. Rates listed in U.S. Dollars. Rates are subject to change without notice. Airline travel, car rental, and lodging expenses are billed at actual cost.